



## Quality Statement and Goals

### Quality Statement

Universal Fibers® is committed to producing high quality spution-dyed synthetic filament based fibers for the flooring, transportation, medical and industrial fibers industry. Acknowledging the rapid pace of market and technology change, we pursue continuous improvement in our product offering and quality, and place paramount importance on customer satisfaction. Universal Fibers identifies risk as part of our decision-making process while remaining committed to compliance with all applicable requirements. It is our policy that all Associates should participate in making Universal Fibers a quality oriented, safe and profitable company.

### Quality Goals

The measurable quality objectives are:

- Associate safety
- Continuous improvement of product quality and customer service
- Productivity to meet set targets
- Sales growth and strategic improvements
- Scrap reduction